

Your electricity bill, explained



May 2025

Whether your bill comes from Yukon Energy (YEC) or ATCO Electric Yukon (AEY), all customers in the same rate class pay the same rates for electricity in the territory.

what's in your base rate?

Customer charge

A fixed fee you pay even if you didn't use electricity that month. It helps cover the cost of maintaining things like power lines and power stations. This charge applies to residential customers.

Energy charge

This is the cost of the electricity you used during the billing period. The more you use, the more you pay.

Rates are based on tiers:

- 0 to 1,000 kWh/month
- 1,001 to 2,500 kWh/month
- Over 2,500 kWh/month

Demand charge

This charge is only for commercial and industrial customers. It's based on your highest power use (in kilowatts) during the billing period or past year. Peak demand is set between October and April each year.

simplified bill format

(new as of December 1, 2024)

To make bills easier to understand, some past rate adjustments – previously shown as separate riders – are now built into your base rates. These include:

- AEY's rate adjustment rider; and
- YEC's revenue shortfall rider.

These costs are now included in the energy, customer and demand charges, instead of showing up as separate lines on your bill. Before this change, the base rate components were based on electricity rates approved in 2011. The change gives a clearer picture of what it actually costs to deliver electricity.

what are riders?

Riders are charges or credits which are a part of the rate you pay for electricity. These fluctuate with your energy consumption as they are calculated as a percentage of your base rate and are approved by the Yukon Utilities Board or the utilities.

If you see "CR" next to a rider, that means it's a credit (money off your bill).

Current riders:

AEY Temporary Rate Adjustment (Rider R1)

A temporary charge (0.46% of your base rate) that balances out the difference between AEY's interim and final rates.

Fuel Adjustment Rider (Rider F)

Covers the gap between what YEC/AEY actually paid for diesel and LNG and what was expected.

- As of April 1, 2025: \$0.00/kWh (no charge right now)

Low Water Reserve Fund (LWRF) Rider (Rider E)

Adjusts for extra costs when there's less water for hydro power, and more diesel or LNG is needed.

YEC Temporary Rate True-up

Makes up the difference between YEC's interim and final approved rates.

Interim Electrical Rebate (IER)

This government rebate ended April 1, 2025. It's being replaced by the Winter Electrical Affordability Rebate, which starts in October 2025. This new rebate will:

- Automatically apply to bills from October to March, when electricity bills are highest; and
- Give up to \$203/year in savings for residential customers.