



peak smart
HOME

User Guide



peak smart
THE POWER OF DOING GOOD



yukon
energy

Pre-installation checklist

Complete the tasks listed below at least one day before your scheduled appointment. By doing so, it will ensure a smooth installation of your Peak Smart Home devices.

Check that there is a clear, safe path to your electrical panel and the areas where your new thermostat and/or hot water tank controller will be installed.

Check that you have a 2.4 GHz Wi-Fi network. This can be done by checking the Wi-Fi network band settings on a device connected to the Wi-Fi network or by contacting your internet service provider.

Write down your Wi-Fi name and password.

Wi-Fi name: _____

Wi-Fi password: _____

Install the Neviweb app on your phone or tablet. The Neviweb app is available on the App Store and Google Play Store.

Create a Neviweb account.

Write down the email address registered to your Neviweb account.

Email address: _____

Have your latest utility bill ready to verify your utility account number and address with the electrician during the installation.

Devices:



Zigbee gateway hub
GT130



Hot water tank controller
RM3500ZB



Smart thermostat (4000 W)
TH1124WF/TH1124ZB



Smart thermostat (3000 W)
TH1123WF/TH1123ZB

Adding devices to the Neviweb app



It is strongly recommended that you add a device to the Neviweb app one by one **after each device installation**, rather than waiting for all devices to be installed before adding them to your Neviweb app. This will ensure every device is properly installed, configured, and named in the app.

- 1 Open the Neviweb app on your smart device and go to the Device List page.
- 2 Click on "Room" or "All Devices", and select "Add Device".
- 3 Select the device you want to add, ensuring you have the right model. If you are unsure, refer to the Devices page or ask the electrician.

Note: If you are using a Zigbee gateway, you must add the gateway to the Neviweb app before adding your hot water heater or thermostat(s).

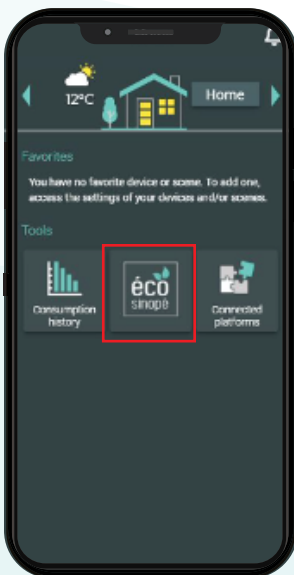
- 4 Once your device has been successfully added to the Neviweb app, rename the device to a more descriptive title (for example, "Living Room Thermostat"). This will help you tell each device apart.



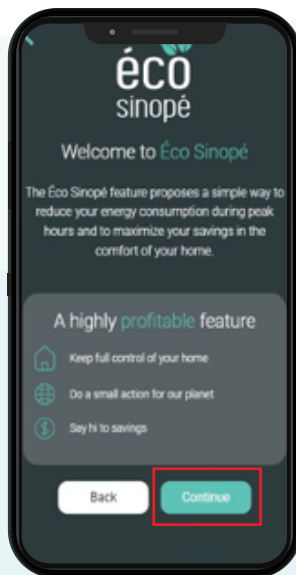
*After you have added your devices to the app, you can control them directly on your smart device.

Adding your devices to the Peak Smart Home network

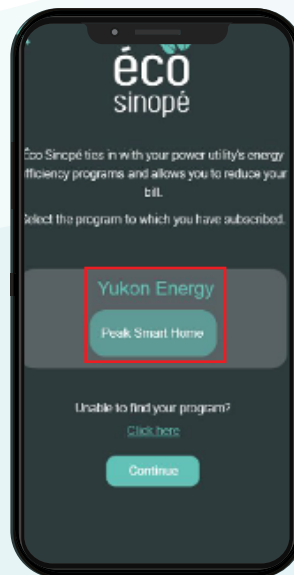
Follow the steps below to add your devices to the Peak Smart Home network. This will allow Peak Smart Home to make subtle changes that will help reduce electricity usage during Peak Smart Events.



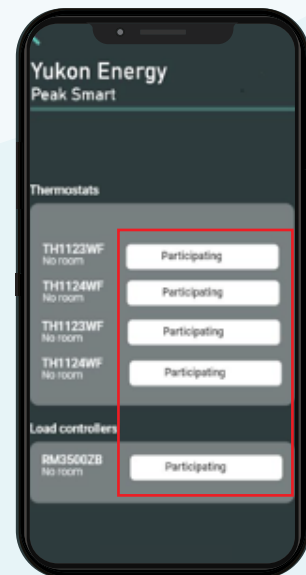
- 1 Open the Neviweb app on your smart device and click "éco sinopé".



- 2 Click "Continue".



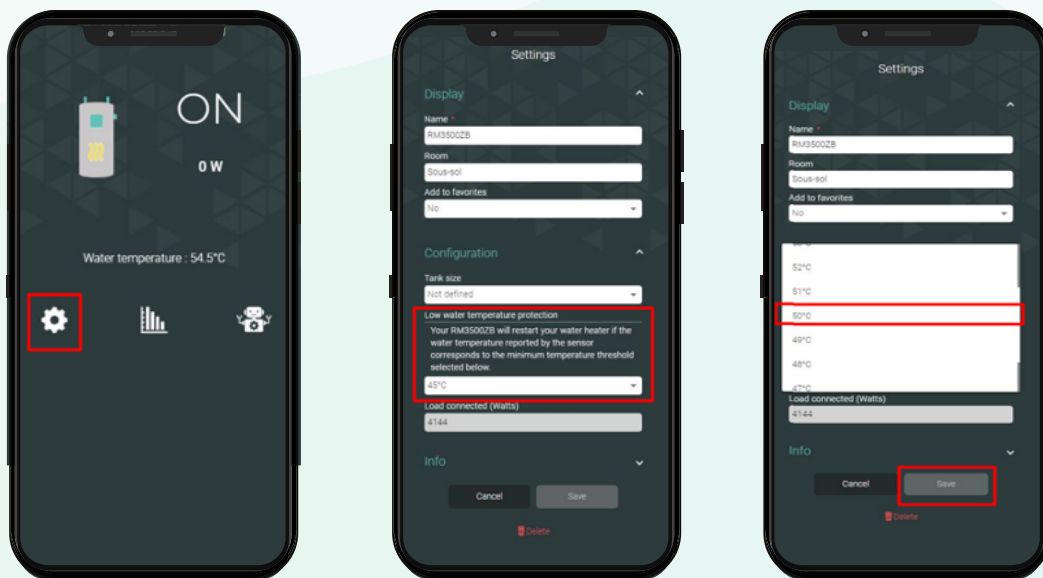
- 3 Select Peak Smart Home from the list of available programs.



- 4 You will find a list of all devices participating in the Yukon Energy Peak Smart Home program.

Hot water tank controller: changing the low temperature setpoint

To prevent the growth of harmful Legionella bacteria, Health Canada recommends setting the minimum temperature threshold to 50°C.



- 1** Open the Neviweb app. Select your hot water tank controller and click on the "Gear" icon.
- 2** Find "Low water temperature protection" under "Configuration".
- 3** Select the desired temperature and click "Save".

Moving?

Please leave all Peak Smart Home devices behind in the home and encourage the new homeowners to sign up for the program. They can do so by connecting with our Peak Smart customer service team by phone, **867-457-0071** or by email, **peaksmart@summerhill.com**.

Once you have settled into your new home, we encourage you to reach out to us about our current Peak Smart programs. You can reach us at **DSM@yec.yk.ca**.

Additional support

Below, you will find QR codes for popular Sinopé user guides.



**Displays
& Controls**



Automations



**Smart Home
Integrations**



**Energy Consumption
Graphs**

For additional technical support, please visit Sinopé's website **support.sinopetech.com** or connect with their customer support team via phone **1-855-741-7701** or chat on their website.

For questions about the Peak Smart Home program, call us at **867-457-0071** or email **peaksmart@summerhill.com**.



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