

## MARCH 16, 2020 COVID-19 UPDATE:

As we face the ever-evolving challenges of the COVID-19 pandemic, the health and safety of Yukoners is our top priority.

It takes an entire team of talented and dedicated employees to keep the lights on in Yukon. Keeping them safe and healthy is critical to our ability to serve you. We have been closely monitoring the COVID-19 situation globally and in early March, 2020, activated our Pandemic Plan.

On March 16, 2020, Yukon's Chief Medical Officer of Health issued broad new measures for Yukon. With those recommendations in mind, we are working to ensure the health of our employees and customers, and to sustain operations during the pandemic by implementing the following protocols:

- Travel restrictions and self-isolation measures
- Enhanced workplace hygiene and social-distancing practices
- Employees working from home, where possible
- Postponing community meetings

As a provider of essential electricity service in Yukon, we are committed to ensuring Yukoners have the power they need when and where they need it. That's why while some of our employees are working from home at this time, you may continue to see a number of our employees still working in communities across the territory.

As Yukoners ourselves, we are deeply invested in the safety and well-being of our employees and community. We are ready and committed to do all we can to curb the spread of COVID-19 and to support one another through the days and weeks ahead.

We will continue to follow the guidance of Yukon's Chief Medical Officer of Health and will act accordingly as new information becomes available. Further updates will be provided here and on our Twitter and Facebook accounts.

To all Yukoners, please stay safe—we're here for you and ready to lend our support through this challenging time.