

Use this form for a new residential connection, a residential service upgrade or a renovation or addition that changes your electrical load.

## Before you start

**Applicant completes:** Sections 1 and 2.

**Contractor completes:** Sections 3, 4, 5 and 6.

**Please note:** Incomplete forms may delay your estimate and project.

## 1 About you and your project

**Date** (YYYYMMDD)

**Applicant name**

**Primary phone number**

**Email address**

**Service address**

*(Full civic address and postal code, if available)*

**Project type**

New connection

Service upgrade

Renovation or addition

**Legal land description / lot number**

**Mailing address**

*(If different from the service address)*

**Requested in-service date** (YYYYMMDD)

## 2 Your contractor and project contacts

### Electrical contractor

**Company name**

**Primary contact name**

**Phone number**

**Email address**

### General contractor

**Company name**

**Primary contact name**

**Phone number**

**Email address**

### Electrical consultant/designer

**Company name**

**Primary contact name**

**Phone number**

**Email address**

### Other project contact

**Company name**

**Primary contact name**

**Phone number**

**Email address**

### 3 Contractor section – building details

<b>Building status</b>	<b>Building type</b>	<b>Occupancy</b>	<b>Heating type</b>
New	House	Year-round	Oil/propane
Existing	Cabin	Seasonal	Electric
Renovation or addition	Shop	If seasonal, number of months: _____	Other: _____
	Other: _____		
<b>House size (excluding basement)</b>	<b>Basement size</b>	<b>Requested service type</b>	
<input type="text"/> sq metres	<input type="text"/> sq feet	Overhead	
		Underground	
<b>On-site customer-owned generation</b>	<b>Will the renovation or building addition require a change in amperage?</b>		
Yes If yes, type and size (kW): _____	Yes If yes, indicate amps: _____		
No _____	No	60	100
		200	Other: _____

### 4 Contractor section – load details

Please complete all known loads. This information is required to prepare an estimate.

<b>Electric heating load (kW)</b>	<b>Lighting load (kW)</b>	<b>Heat pump load (kW)</b>
Existing (if applicable) <input type="text"/> New <input type="text"/>	Existing (if applicable) <input type="text"/> New <input type="text"/>	Existing (if applicable) <input type="text"/> New <input type="text"/>
<b>Air conditioning load (kW)</b>	<b>Electric vehicle charging load (kW)</b>	<b>Other load (kW)</b>
Existing (if applicable) <input type="text"/> New <input type="text"/>	Existing (if applicable) <input type="text"/> New <input type="text"/>	Existing (if applicable) <input type="text"/> New <input type="text"/>
<b>Total existing load (kW)</b>	<b>Proposed yearly load (kW)</b>	<b>Proposed monthly load (kW)</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>

### 5 Contractor section – metering information

<b>Total number of meters required</b>	<b>Residential meters required</b>	<b>Temporary construction service</b>	<b>Meter type</b>	<b>Service entrance voltage</b>
<input type="text"/>	<input type="text"/>	Yes No	1-phase	120/240
			3-phase	Other: _____
<b>Current (amps)</b>	<b>Bi-directional meter required</b>	If yes, energy source:	TBD	
60	Yes	Solar		<b>Micro-generation</b>
100	No	Wind		Yes If yes, system size (kW): _____
200		Other: _____		No _____
Other: _____				

## 6 Comments

## 7 Required documents and next steps

**To prepare your estimate, please send the following required documents and forms:**

- This completed form
- Site plan / site layout drawing



**Before construction starts, Yukon Energy will also need:**

- Your approval of the estimate
- Payment of the required deposit  
Yukon Energy will confirm the deposit amount after reviewing your service type and location.
- Any required permits, easements and approvals
- Billing account information
- Meter room or lock box details, if needed

For payments, please email [billing@yec.yk.ca](mailto:billing@yec.yk.ca) to arrange credit card payment by phone.

## 8 Your Yukon Energy contacts

**For new connections and service upgrades, as well as billing and payments:**

-  [billing@yec.yk.ca](mailto:billing@yec.yk.ca)
-  867-993-5565 / 1-877-712-3375

### Optional

**Would you like to learn how Yukon Energy's Peak Smart programs can help reduce peak electricity demand?**

Yes      No



[Learn more](#) about electrical service connections, including new service and service upgrades.

Yukon Energy supplies and delivers electricity and provides related billing services and offerings to some residents and businesses in the Yukon. Yukon Energy collects personal information from its customers with their consent and, additionally, as a public body under the *Yukon Access to Information and Protection of Privacy Act* (ATIPP), Yukon Energy is authorized, via section 15 (c) (i) to collect, via section 21(a) and (b) to use and via section 25(a) and (c) to disclose personal information as it relates to and is necessary for carrying out these activities.

Personal information collected by Yukon Energy will include an individual's first name, last name, phone number(s), email address(es), physical (service) location and mailing address, birthdate, driver's licence number (if provided as a secondary identifier), banking/payment information (if provided) and electricity usage. The personal information Yukon Energy collects is retained during the time period that services are provided to you and up to seven (7) years after, for regulatory and legal reasons.

ATCO is the Information Manager of Yukon Energy's billing system and MyAccount portal. Personal information disclosed in these systems may be accessed by an ATCO employee if needed to ensure ongoing delivery of electricity billing services to you, and at times to collect or process a payment on your electricity account. Yukon Energy's agreement with ATCO includes provisions aimed at protecting your privacy, ensuring that it is only used for authorized purposes and maintaining the security of your personal information. Yukon Energy retains responsibility for ATCO's actions in its specific role as the Information Manager of our billing system and MyAccount portal.

Yukon Energy is committed to respecting the privacy of the personal information of the individuals with whom we interact. Yukon Energy has developed various documents to describe our privacy policies and practices and how we collect, use and disclose the personal information of those individuals we serve. Our Privacy Policy can be found at [yukonenergy.ca](http://yukonenergy.ca). By providing your personal information, you are consenting to the collection, use and disclosure of your personal information for the purpose of Yukon Energy providing electrical and billing service to you and your Authorized Representatives as described here and in our Privacy Policy.

You have the right to access and correct the personal information Yukon Energy holds about you. To submit a request or to make an inquiry or complaint about Yukon Energy's Customer Privacy Policy, please write to Yukon Energy's Privacy Officer at [privacy.officer@yec.yk.ca](mailto:privacy.officer@yec.yk.ca) or #2 Miles Canyon Road (PO Box 5920), Whitehorse, Yukon, Y1A 6S7.

