



AUGUST 18, 2020 UPDATE:

Following Yukon government's action to enter Phase 3 – “the new normal” – of its COVID-19 recovery plan on August 1, 2020, Yukon Energy will re-open its Dawson City Customer Service Office to the public with new COVID-19 hours starting today.

Monday to Friday: 9 a.m. to noon
Weekends and Holidays: Closed

Our Customer Service Advisors continue to work in the office between 9 a.m. to noon and 1 p.m. to 3 p.m., Monday to Friday. Call us at 867-993-5565 or email us at billing@yec.yk.ca to reach us.

Help keep us and Yukoners COVID-Safe

Please do not enter our office if you have:

- A fever, cough or difficulty breathing;
- Been asked to quarantine; or
- Been in contact with someone with COVID-19

Only one customer will be allowed in the office at a time. Please wait outside if another customer is being service. When on the office, please also maintain at least 2 metres between you and other.

Thank you for your understanding. We look forward to seeing you again.